# AGLP Leadership Development Curriculum

# Self-Awareness & Leading

### Leadership Competencies

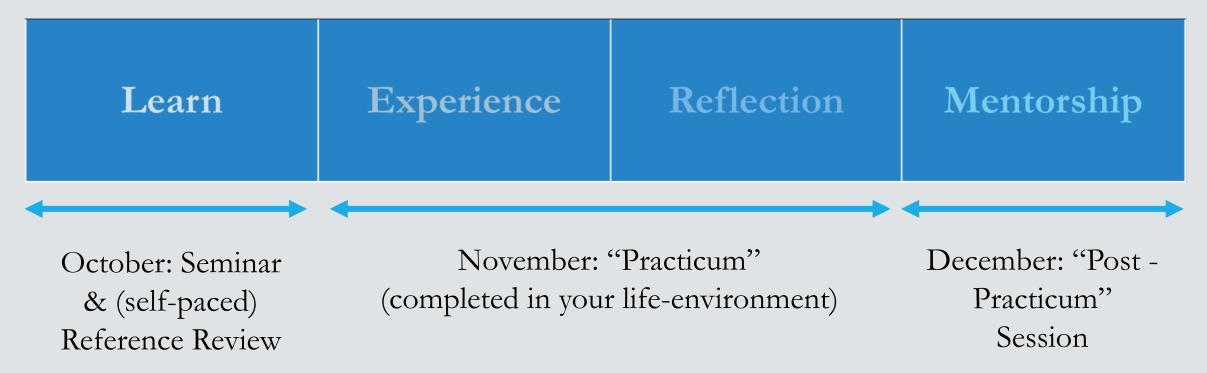
(USCGA Leadership Development Model)

\*previously referred to as Self-Awareness & Learning

Leading-Self	Leading-Others		
Competencies	Competencies		
Accountability & Responsibility	Effective Communications		
Aligning Values	Team Building		
Followership	Influencing Others		
Health & Well Being	Mentoring		
	Respect for Others &		
Self-Awareness & Leading*	Diversity Management		
Personal Learning	Taking Care of People		
Technical Proficiency			

### AGLP Leadership Development Sequence

Leading-Self Competency: Self-Awareness & Leading



"We do not learn from experience. We learn from reflecting on experience."

- John Dewey

### Self-Awareness & Leading - Outline

- What is Self-Awareness
- How To Improve Self-Awareness
- Self-Awareness & Leading
- Self-Awareness Case Study
- Next Steps



"I wish to be useful, and every kind of service necessary to the public good becomes honorable by being necessary."

- Nathan Hale, Yale College Class of 1763

### Aligning Values

Journaling

Emotional Intelligence

**Empathy** 

# Self-Awareness

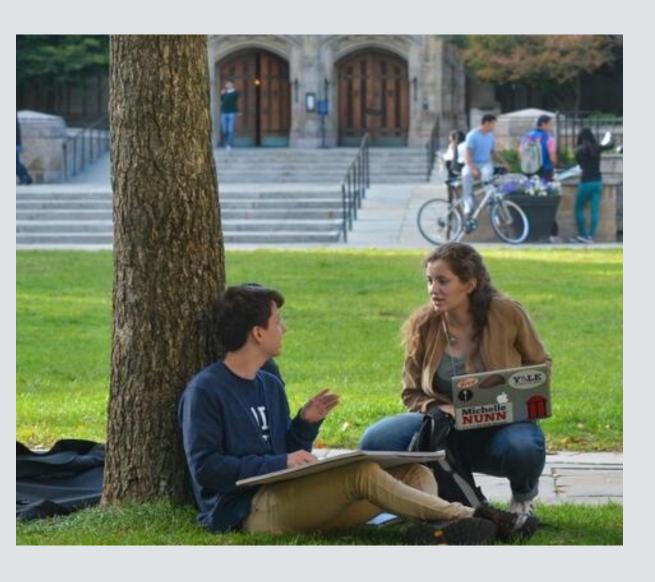
Reflection

Mindfulness

Model the Way

Experiential Learning

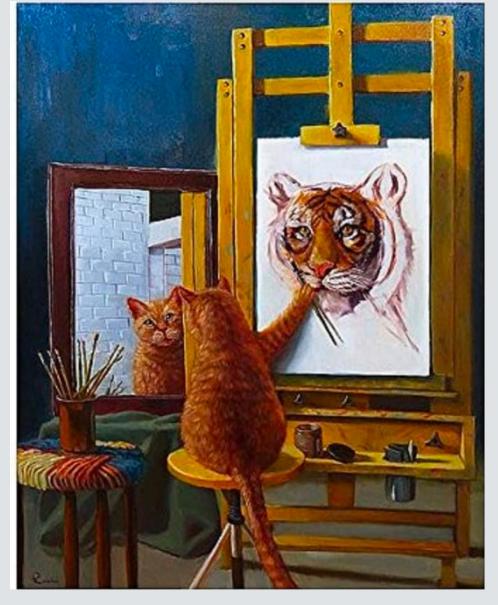
#### **Self-Awareness**



- Being able to tune into our feelings, thoughts & actions identify our emotions (example understanding the difference between the feelings of frustration and anger)
- Recognize how we see ourselves
- Recognize how others see us
- Recognize strengths & weaknesses
- Work toward growth

#### **Self-Awareness Benefits**

- Fuels self-development
- Enhances our ability to see things from a different perspective
- Increases our situational awareness
- Produces better decision-making
- Builds self-confidence



Norman Catwell by Louise Heffernan

#### Characteristics of Individuals with High Levels of Self-Awareness

open to constant learning & development	open to feedback
understand and talk about their needs & feelings	recognize other people's needs & feelings
open-minded on strengths & weaknesses	aware that they have personal blind spots
committed to setting new standards about themselves	embrace self-awareness as a standard (& lasting) practice

In the absence of data, we create our own facts.

#### How to Increase One's Self-Awareness



#### **CREATE SPACE AND TIME**

- Connect with yourself daily
- Avoid digital distractions
- Carve out solitude



#### **PRACTISE LISTENING**

- Pay attention to speaker
- Observe emotions and body language
- Don't judge or evaluate



#### PRACTISE MINDFULNESS

- Pay attention to your inner state as it arises
- Try mindful walking, eating, listening



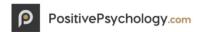
#### **GAIN A DIFFERENT PERSPECTIVE**

Ask for feedback



#### **JOURNAL YOUR AWARENESS**

- Process your thoughts through writing
- Record your inner states



What is Self-Awarennss & Why it is Important

#### How to Increase One's Self-Awareness



#### CREATE SPACE AND TIME TO REFLECT

- Connect with yourself daily
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#### PRACTISE MINDFULNESS

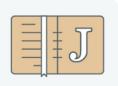
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- Iry mindful walking, pating, listening

being in the present and paying attention to yourself and your surroundings



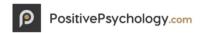
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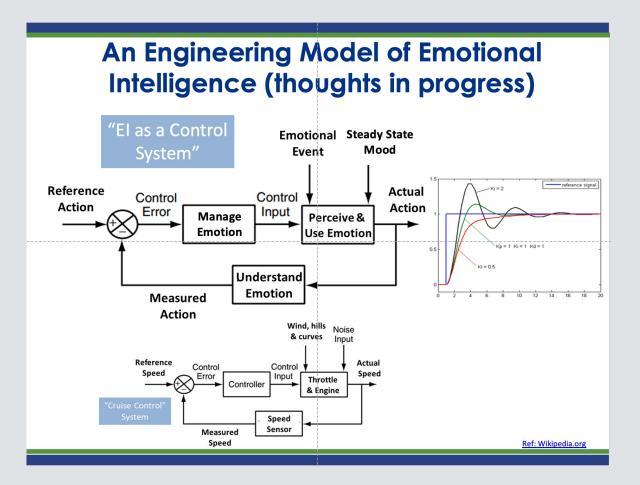
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What is Self-Awarennss & Why it is Important

#### Self-Awareness & Feedback



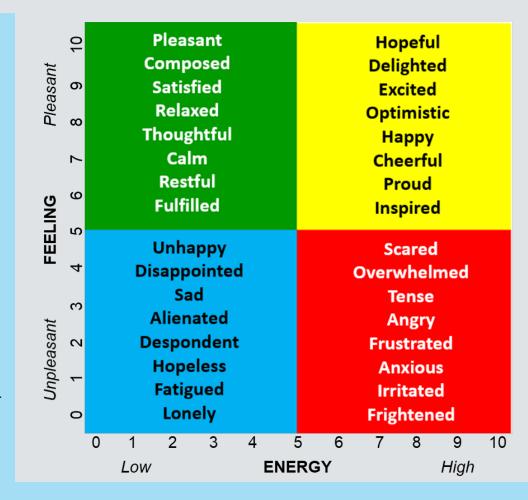
- Valuable feedback comes from "loving critics"
  - those that have your best interests in mind & are willing to tell the truth
  - those know you but are not biased (not your Mom)
- Peer-review feedback for personal improvement (?)
- 360-surveys (?)
- Best way to solicit (?)
- Only seek if you will use

### Self-Awareness, Self-Management & Emotional Intelligence

Emotional Intelligence is a collection of skills that allow us to recognize & regulate emotions in ourselves & others.

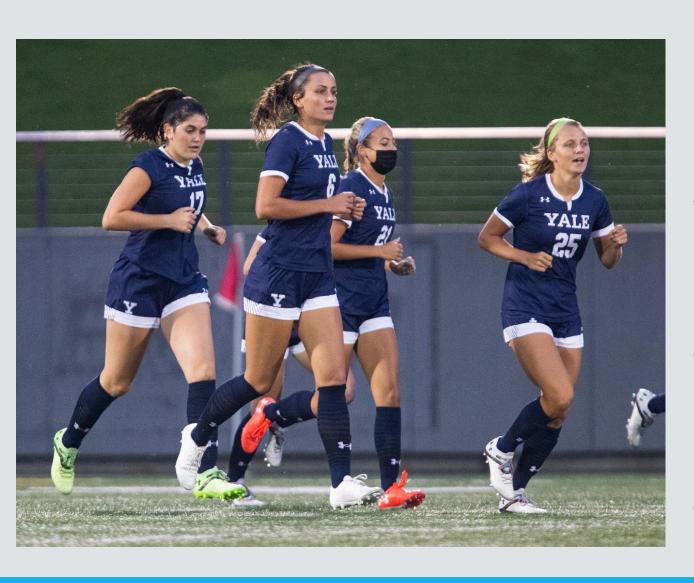
Emotional Intelligence allows us to increase our awareness and manage our behaviors & relationships.

An EI-survey always starts with knowing "how am I feeling."



Awareness of your emotion helps you be more deliberate with your behavior.

### Self-Awareness & Leading



There is a marked difference between being a leader & a self-aware leader

- Example: Know personal strengths & value the ability to learn from those around them
- Example: Self-Awareness concerning unintentional biases & how to avoid them
- Example: Promote Self-Awareness on their team

## Power & Success may decrease self-awareness:

- limited opportunities for sincere feedback
- tendency to overestimate skills & abilities
- solution is to develop positive relations with everyone in the organization



Maintaining a growth mindset requires a commitment to learn while leading others, while admitting that as a leader, you do not have all the answers

#### Internal & External Self-Awareness

- Internal Self Awareness the way you see your inner self
  - What are your values & motivation? What are you striving for? How do you react to specific triggers (situations)?
- External Self-Awareness the way you understand how others see you
  - Can others guess your values based on your actions?
  - Empathetic & open to other's perspectives

Lacking external self-awareness, leaders may find it difficult to cooperate with others.

This above all: to thine own self be true, And it must follow, as the night the day, Thou canst not then be false to any man.

- William Shakespeare, Hamlet

	Low external self-awareness	High external self-awareness
High internal self-awareness	INTROSPECTORS  They're clear on who they are but don't challenge their own views or search for blind spots by getting feedback from others. This can harm their relationships and limit their success.	AWARE They know who they are, what they want to accomplish, and seek out and value others' opinions. This is where leaders begin to fully realize the true benefits of self-awareness.
Low internal self-awareness	SEEKERS They don't yet know who they are, what they stand for, or how their teams see them. As a result, they might feel stuck or frustrated with their performance and relationships.	PLEASERS  They can be so focused on appearing a certain way to others that they could be overlooking what matters to them. Over time, they tend to make choices that aren't in service of their own success and fulfillment.

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### Self-Awareness & Leading: Developmental Model

TEAM MEMBER & TEAM LEAD/FIRST LINE SUPERVISOR	MID-LEVEL MANAGER/ PROGRAM MANAGER	SENIOR MANAGER	EXECUTIVE
Questions to ask yourself:	Questions to ask yourself:	Questions to ask yourself:	Questions to ask yourself:
<ul> <li>What are my values?</li> <li>Am I paying attention to my emotions?</li> <li>How am I challenging myself and investing in my personal development?</li> </ul>	<ul> <li>— Am I seeking feedback from my colleagues?</li> <li>— How am I receiving and incorporating feedback?</li> <li>— What are my strengths and weaknesses?</li> </ul>	<ul> <li>Can I communicate my values to those I lead, both in word and action?</li> <li>How do I demonstrate humility among those I lead?</li> <li>Am I intentionally setting aside time and space for self-reflection?</li> </ul>	<ul> <li>How is my leadership style impacting culture?</li> <li>Am I leading with integrity?</li> <li>Do I have anything to hide?</li> <li>How comfortable would I be with an external probe or audit?</li> <li>How can I balance the demands on my attention?</li> <li>How are my values reflected in my leadership?</li> </ul>

USCG Inclusive Leadership Job Aid

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#### Real Time Case Study

- Seven steps to become more self aware
- Fraser Smith GetPsyched
- Process:
  - view
  - self-purview
  - group review



7 Steps to Improve Self Awareness











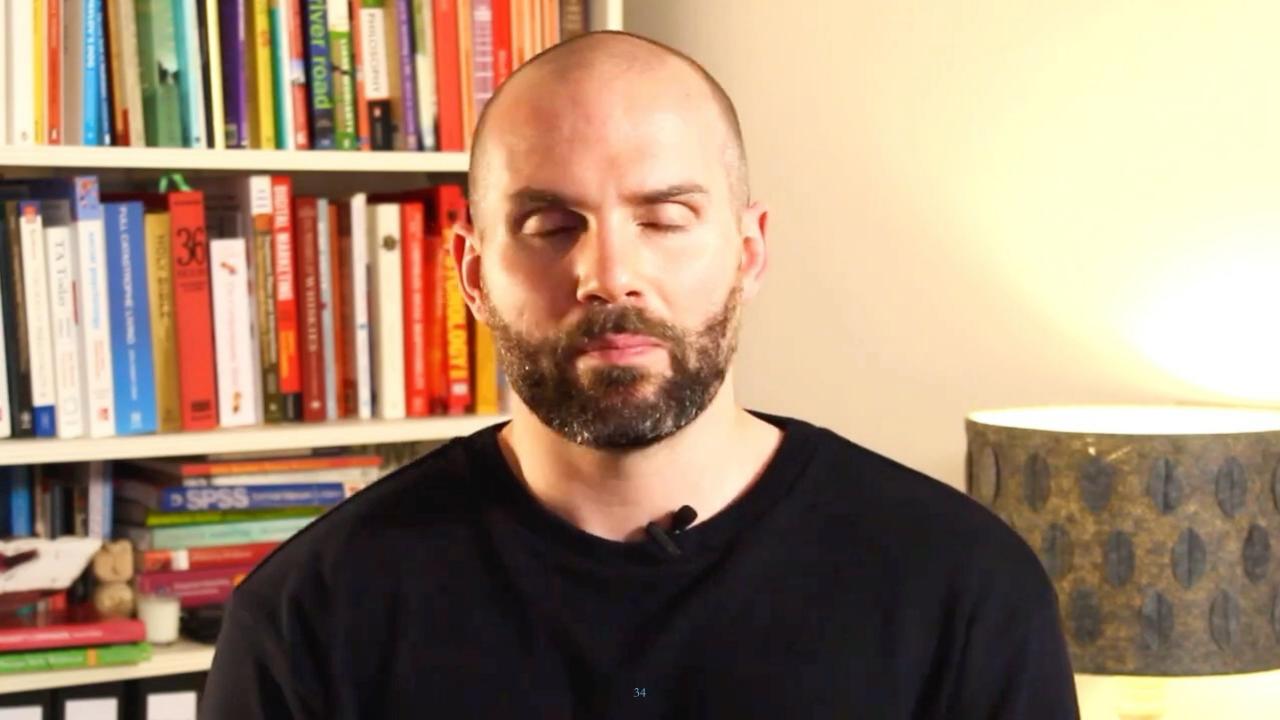
































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# Self-Awareness & Leading Questions

#### Self-Awareness & Leading References

- "The Impact of Emotional Intelligence on Accuracy of Self-Awareness and Leadership Performance" Virginia K. Bratton, et al, *Leadership & Organization Development Journal*, 2011 (available as a pdf on our AGLP on-line schedule link)
- "Authentic Leadership and the Narrative Self" Raymond T. Sparrowe, *The Leadership Quarterly*, 2005 (available as a pdf on our AGLP on-line schedule link)
- "What Self-Awareness Really Is (and How to Cultivate It" Tasha Eurich, **Harvard Business Review**, 2018 (available online) ("How to Become More Self-Aware" podcast by Tasha Eurich)

#### **Next Steps**

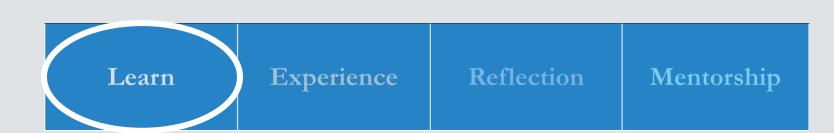
Grace Calpus Mentoring:
 Health & Well-Being –
 OCT 6 12:30-1:30



• EL & R – Understanding Emotions – all OCT



Review S-A& L Preview
 EL&R – OCT 18



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